

***The Wrestling Tourney 7.0* Frequently Asked Questions**

Where do I find the manual for *The Wrestling Tourney*? One did not come with my purchase.

With version 7.3.03 or later, the manual can be accessed directly from within the program. On the menu bar click ONLINE | USER'S MANUAL.

Prior to version 7.3.03 or later, the manual can be accessed from the installation CD or by clicking START | PROGRAMS | WRESTLING SOFTWARE from your computer. The manual for *The Wrestling Tourney* is also located on the installation CD. It is provided in an Adobe Acrobat PDF file format (**TWT70Manual.pdf**) that can be viewed or printed by any computer that has Adobe Acrobat Reader installed.

What version of Windows is needed in order to run *The Wrestling Tourney 7.0*?

We have found *The Wrestling Tourney 7.0* to run successfully under all versions of Windows including Windows 7 and Windows 8. It will also run successfully on Intel Macintosh computers running Windows using BootCamp, Parallels, VMWare Fusion, Virtual Box, or Virtual PC.

Important Note: We have found that if you are using version 7.1.10 or earlier, file corruption issues will occur when setting up your tournament. We strongly encourage you to upgrade to our latest version from our website. Many times after installing on a new computer from your installation CD one fails to upgrade to the latest version. Therefore, it might be a good idea to upgrade to the latest version to avoid this issue.

How quickly can I get *The Wrestling Tourney* once I make a purchase?

There are a number of options available:

Immediate delivery: We can send you a link to our FTP site for immediate download after purchase.

Next Day and 2nd Day shipping: Next Day FedEx shipping is available for \$35.00 and 2nd Day FedEx shipping is available for \$25.00. An additional \$5.00 charge is applied for shipments to Alaska and Hawaii.

I am having problems installing *The Wrestling Tourney* on Windows 7 and Windows 8?

Our latest version 7.4.03 installation media will install under Windows 7 and Windows 8. Please contact Preferred Educational Software regarding an upgrade.

What is the difference between a TEAM and an OPEN tournament?

The only difference between a TEAM and an OPEN tournament is the method by which you enter wrestlers. With a TEAM tournament, you enter wrestlers by team. With an OPEN tournament, you enter wrestlers by weight class. Team scoring is possible with both TEAM and OPEN tournaments. With the new federation rules concerning weigh-ins, an OPEN tournament is preferred because it is much easier editing weight classes the day of the tournament after the weigh-ins are completed.

The bracket format I need to use is not one of the formats available.

Preferred Educational Software can create a custom format specific to your tournament needs. Please contact us at (888) 959-2016. Please allow two weeks for custom formats. Check our web site for an updated FORMATS file and updated program file at www.pes-sports.com.

How can I use pigtails, rat-tails, and feathers with the format I have chosen?

Let's suppose you have an 18 team and want to use a 16-man bracket. There may be the possibility of having some weight brackets with more than 16 wrestlers. We suggest setting all weight classes to a 24-man bracket. Therefore, if weight class changes the day of the tournament require that a 16-man bracket be increased to a 24 man bracket, no format changes are required. To eliminate the extra byes that appear on the bracket, under SETUP/TOURNAMENT INFO, make sure you un-check DISPLAY 1ST ROUND BYES. These matches will not appear on the bracket. Therefore, a 24-man bracket with only 16 wrestlers will look like a 16 man bracket. The tournament will still be scored properly. You also have the option to NOT score these matches or ADVANCE 1ST ROUND LOSERS.

My tournament has 8-man brackets but I have more than 8 teams in my tournament. The program will not allow me to enter any more teams.

You must set this tournament up as an OPEN tournament rather than a TEAM tournament. This will allow you to enter additional teams. The only difference with an OPEN tournament is that you enter wrestlers by weight class rather than by team. Team scoring is still possible with an OPEN tournament.

My tournament allows for more than one wrestler per school per weight class. How can I do this?

You must set this tournament up as an OPEN tournament rather than a TEAM tournament. This will allow you to enter more than one wrestler per school per weight class. Additional wrestlers can be set-up as a scorer or a non-scorer. Team scoring is still possible with an OPEN tournament.

I do not want the 5th and 7th place matches to be wrestled in the bracket I have chosen.

To eliminate place matches you must make sure that you have checked ELIMINATE 5th PLACE or ELIMINATE 7th PLACE matches under SETUP/TOURNAMENT INFO. These matches will disappear on the bracket once you have seeded the weight classes.

I am ready to start printing bout cards but PRINT BOUT CARDS is grayed out.

You must first have all weight classes seeded before you can start entering results or printing bout cards. Weight classes that have been seeded have a double arrow to the left of the weight class. Many times if changes are made to wrestlers in a weight class (changing a wrestler to a BYE), the re-seeding of the weight class is required. The RESULTS menu option is not available until all weight classes have been seeded. Before entering results or printing bout cards, it is strongly recommended that you make a back-up or a copy of the folder where *The Wrestling Tourney* is installed. Therefore, if there is a problem, you can always go back to the copied folder and recover from there.

Why can't I re-seed a weight class in the tournament?

You can enter wrestlers, delete wrestlers, and re-seed all that you want before you start the tournament. The tournament actually starts once you go to ENTER RESULTS or print bout cards or a bout list. Do **NOT** print the bout cards the night before the tournament. There will very likely be changes the day of tournament after the weigh-ins and the scratch meeting. Before entering results or printing bout cards, it is strongly recommended that you make a back-up or a copy of the folder where *The Wrestling Tourney* is installed. Therefore, if there is a problem, you can always go back to the copied folder and recover from there.

If you find that you have a problem with a weight class and have already started wrestling, you can RESTART a single weight class and re-seed the weight class. Results for bouts for that weight class that have already been wrestled will have to be re-entered.

What can I do if I have set up the tournament and chose the wrong format?

You can select the option Change Formats. This option actually makes a copy of the existing tournament (teams and wrestler names). You can then change the formats for the appropriate weight class(es). The new tournament will be an OPEN tournament.

Before changing formats, it is strongly recommended that you make a back-up or a copy of the folder where *The Wrestling Tourney* is installed. Therefore, if there is a problem, you can always go back to the copied folder and recover from there. You will need to re-seed all weights.

I have started the tournament and find I missed a wrestler in a bracket. What can I do?

You can use the RESTART TOURNAMENT feature and restart a single weight class or all weight classes. This sets the bracket(s) back to the first round of the tournament. Wrestler names are kept for the bracket(s). You can add or delete wrestlers and re-seed the bracket(s). Re-seed the appropriate weight class(es) and return to ENTER RESULTS. You can then re-enter any matches already wrestled if needed.

RESTART TOURNAMENT should only be used in emergency situations. If you want to practice with an actual tournament that you will be using, please make a copy of the folder where *The Wrestling Tourney* is installed and run the program from there.

A wrestler has been ejected from the tournament. How is this handled?

A wrestler who has been ejected from a tournament must lose all team points earned during the tournament. This is accomplished by going to **Setup \ Wrestler Names** and changing the affected wrestler to a non-scorer. All of his points will disappear. In addition, there may be team points deducted. Any subsequent wrestlers who pair up against this ejected wrestler will win by a forfeit.

How do I publish my tournament files to a website?

At anytime you can create all the files for your website at the click of a button. Open the appropriate tournament. On the menu bar of *The Wrestling Tourney* click **PUBLISH | WEBSITE**. Give your tournament a unique 6-character identifier for **Web Site File Name**. If you will be creating files throughout the tournament make sure you use the same identifier each time. i.e. BYRON

This will generate all the files for your website. These files will be located in **c:\tw70\web** and begin with the 6-character identifier that you used. The Home Page file will be the 6-character identifier followed by the word HOME. i.e. BYRONHOME.htm

You should be able to run your website locally by clicking on XXXXXXHOME.htm or any one of the web pages.

These files need to be copied to your school's website using any FTP program. You may need to have your Webmaster or network administrator assist you with this. A link to XXXXXXHOME.htm should be made and placed on your website so that anyone can access the tournament.

I get the following error when trying to install:

"C:\Windows\System32\Autoexec.nt. The system file is not suitable for running MS-DOS and Microsoft Windows applications. Choose 'close' to terminate the application."

This is caused by a missing **autoexec.nt** file in the C:\Windows\System 32 folder.

Just copy the "autoexec.nt file from C:\Windows\Repair folder into your C:\Windows\System32 folder and that should fix the problem.

How do I get the latest update to The Wrestling Tourney 7.0?

If you are a licensed user of *The Wrestling Tourney 7.0* you can download the latest update and formats file under DOWNLOADS. The download file requires that you have the base programs already installed. Our latest version 7.4.03 installation media will install under Windows 7 and Windows 8. Please contact Preferred Educational Software regarding upgrade pricing.

I have purchased *The Wrestling Tourney* as an individual and wish to run tournaments for other schools. Does the license permit me to do this?

No! Each school that hosts a tournament using *The Wrestling Tourney* must purchase a license for their school. The license also does not permit a conference or wrestling association involving multiple schools to purchase a license and rotate the copy from school to school each year.

Does my license permit me to install a copy of *The Wrestling Tourney* in more than one location?

Our license permits you to install *The Wrestling Tourney* on multiple computers for all tournaments being hosted by your organization. This license does not permit you to give this program to another organization for use with their tournaments.

How can I e-mail results for my tourney to coaches or newspapers?

With version 7.4.03 or later, all reports can be sent directly to PDF files and e-mailed to coaches and media.

With earlier version, there are a number of ways to e-mail results of your tournament.

Results to HTML

Any report can be printed to a HTML file directly within the program. When printing to an HTML file you are prompted for a file name and location where you wish to save the HTML file. This file can be attached to an e-mail and sent to any individual. The individual receiving the file can view the HTML with their web browser.

Results to PDF

This is the preferred way to e-mail results of your tournament. This requires you to have **Adobe Acrobat** or **Cute PDF** (Free download) installed on your machine. **Adobe Acrobat** needs to be purchased or **Cute PDF** can be downloaded by Googling **Cute PDF** from your web browser.

Once installed you can change your printer within *The Wrestling Tourney* by clicking File | Print Setup. Change the printer to **Adobe PDF** or **Cute PDF** driver. Any report that is printed will now go to a pdf file instead of the printer. This file can be attached to an e-mail and sent to any individual. The individual receiving the file can view the file with **Acrobat Reader** typically found on all machines.

I am having trouble backing up my tournament and restoring to a second computer. How can I do this?

You can move tournament data from computer to computer using the File | Backup\Restore feature. It has been noted that file location folder names cannot have spaces in them.

For example: Backing up to **c:\2013 backup** → will result in not backing up files.

 Backing up to **c:\2013backup** → works

If you are backing up to a (USB) flash drive, backup to the root of the drive or make sure that folder names on the flash drive you are backing up to have no spaces.

Please check our web site at www.pes-sports.com for the latest updates

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