

***Champion Wrestling Stats 5.0* Frequently Asked Questions**

Where do I find the manual for *Champion Wrestling Stats*? One did not come with my purchase.

With version 5.3.0 or later, the manual can be accessed from the main menu bar of the desktop version under Help. With earlier versions you can access the manual by selecting **START | PROGRAMS | CHAMPION WRESTLING STATS | CHAMPION WRESTLING STATS MANUAL**. With versions earlier than 5.3.0 the manual can be accessed from **Start | Programs | Champion Wrestling Stats | Champion Wrestling Stats manual**.

What version of Windows is needed in order to run *Champion Wrestling Stats 5.0*?

We have found *Champion Wrestling Stats 5.0* to run successfully under all versions of Windows including Windows 7 / Windows 8. It will also run successfully on Intel Macintosh computers running Windows using BootCamp, Parallels, VMWare Fusion, Virtual Box, or Virtual PC.

How quickly can I get *Champion Wrestling Stats* once I make a purchase?

There are a number of options available:

Immediate delivery: We can send you a link to our FTP site for immediate download after purchase.

Next Day and 2nd Day shipping: Next Day FedEx shipping is available for \$35.00 and 2nd Day FedEx shipping is available for \$25.00. An additional \$5.00 charge is applied for shipments to Alaska and Hawaii.

Will *Champion Wrestling Stats* run on Windows 7 / Windows 8?

We have found *Champion Wrestling Stats* to run successfully under all versions of Windows including Windows 7 / Windows 8. It will also run successfully on Intel Macintosh computers running Windows using BootCamp, Parallels, VMWare Fusion, Virtual Box, or Virtual PC.

You must have version 5.50 media or later to install with Windows Vista, Windows 7 or Windows 8.

How do I edit existing stats for a wrestler, school names, or wrestler profiles? The buttons to move to previous stats are grayed out!

All data entry screens come up in **ADD** mode. This is what you are doing on these screens the majority of the time. In order to edit stats on any of the data entry screens, click the **Cancel** button (circular arrow on the tool bar). Previous data now becomes available for editing.

I have a wrestler who had more than 9 takedowns. How can I enter stats when the number of maneuvers is greater than 9?

All stats can be entered with more than 2 digits. Place your mouse over the appropriate data entry field and right click. The width of the field changes so that it can now accommodate 2 digits.

I have taken pictures with my digital camera. How do I get them to show up in *Champion Wrestling Stats*?

Images must be in a **jpeg** format. They need to be copied to the **IMAGES** folder where you installed *Champion Wrestling Stats*, usual C:\CWS50. The file names must not exceed 8 characters or contain spaces. Example xxxxxxxx.jpg or mcotter.jpg

How do I account for FORFEITS by my wrestling team?

Points For and Points Against can now be totaled for each wrestler on your team. These statistics are totaled for team reports as well. If your team forfeits matches, your Points Against for your team will not be accurate.

To account for this, it is suggested that you create a wrestler profile named BYRON FORFEIT (If your school name is Byron). Then, when your team forfeits a specific weight, you can enter that forfeit as a loss against your team and enter the appropriate Points Against. All team reports will now accurately reflect Points Against.

I am trying to enter data and keep getting a NON-RECOVERABLE ERROR message. What can I do?

The indexes for your data may have become corrupted. At your menu bar, access **File \ ReIndex Pack Tables**. Click the button **APPLICATION** to reindex your application files. Re-Indexing your data files will many times correct this problem. Make sure you are backing up your data (Profiles) in the event this does not resolve your problem.

How can I put multiple seasons on a computer with *Champion Wrestling Stats 5.0*?

Please follow instructions on page 21 of your manual. Make sure you have a back-up of all previous seasons. **Select Create a New Season** under **Setup**. Do not **Start a New Season**. Define an appropriate location for your new season. Example: 2007-2008 season might be stored in the path **C:\STATS2008**. It is important to enter the path exactly like the example on changing the season. Do not use a semicolon instead of a colon after C. Once a new season is created you may wish to keep profiles and schools from the previous season. This can be accomplished by restoring the previous season's profiles from a back-up disk. Then **Start a New Season** and delete appropriate information you do not want to keep

I am having issues when printing reports to HTML?

There are some instances when a single line of a report may disappear when printing to HTML. A better alternative to printing to HTML is printing to PDF. The report looks exactly like a printed report and works great for e-mail attachments and links on a website.

Printing results to PDF

This requires you to have **Adobe Acrobat** or **Cute PDF** (Free download) installed on your machine. **Cute PDF** can be downloaded by Googling **Cute PDF** from your web browser.

Once installed you can change your printer within *Champion Wrestling Stats* by clicking File | Print Setup. Change the printer to **Adobe PDF** or **Cute PDF** driver. Any report that is printed will now go to a pdf file instead of the printer.

This file can be attached to an e-mail and sent to any individual. The individual receiving the file can view the file with **Acrobat Reader** typically found on all machines.

How do I get the latest update to *Champion Wrestling Stats 5.0*?

If you are a registered user of *Champion Wrestling Stats 5.0* you can download the latest update under **DOWNLOADS**. The download file requires that you have the base programs already installed. Instructions are available in pdf format below the update file. Please contact Preferred Educational Software for information if you wish to upgrade from an earlier version. (888) 959-2016.

I get the following error when trying to install:

“C:\Windows\System32\Autoexec.nt. The system file is not suitable for running MS-DOS and Microsoft Windows applications. Choose ‘close’ to terminate the application.”

This is caused by a missing **autoexec.nt** file in the C:\Windows\System 32 folder.

Just copy the “autoexec.nt file from C:\Windows\Repair folder into your C:\Windows\System32 folder and that should fix the problem.

I do not have a CD ROM drive on my computer. How do I install *Champion Wrestling Stats 5.0*?

We can send you a link to our FTP site for immediate download. Please contact us at (888) 959-2016.

Are we permitted to install *Champion Wrestling Stats* on more than one computer?

Our license permits you to install *Champion Wrestling Stats* on multiple computers for use with your organization (school building). Example: The program can be installed at home and at school. This license does not permit you to give this program to another organization or school.

**See *Frequently Asked Questions* concerning
the use of handhelds on the following pages**

Frequently Asked Questions concerning the use of handhelds/mobile devices.

Note: This section for FAQ's reflects older legacy mobile device such as Palm and Windows Mobile devices. FAQ's regarding iPad / iPhone / Android devices can be found on our website under **Technical Support and FAQ's**.

I purchased the handheld but did not receive any software.

When you purchase the *Matside Entry* or *Seeding Meeting* handheld software, you are purchasing software only, not the handheld hardware. This is purchased separately from a retail store or vendor on the Internet. Please follow instructions with the **Getting Started** sheet that came with your software or follow instructions in the manual. The software for these modules can be installed using the option from the Start menu **Start | Programs | Champion Wrestling Stats**.

What handhelds/mobile devices will work with *Champion Wrestling Stats 5.0*.

The handheld version will run on handhelds using Palm OS 3.5 (or later), Pocket PC 2002, Windows Mobile 2003, Windows Mobile 5 and Windows Mobile 6 devices.

Champion Wrestling Stats will be compatible with the iPhone, iPad, Windows Phone 7, or Android devices in the Fall of 2012.

Please check our website at www.pes-sports.com for a complete list of supported handhelds/mobile devices.

Also, a new company is now selling Palm devices. Go to www.aceeca.com and check out their new Palm devices.

I am having trouble finding a Palm to use with *Champion Wrestling Stats*. Are there any places to buy a new Palm?

We suggest that you ask people in your district if they have an older Palm lying around which they do not use any more. Many have graduated to more popular smartphones. We also suggest checking out eBay. There are many older Palm devices for sale here. These older Palms are cheap and work quite well with *Champion Wrestling Stats*.

Also, a new company is now selling Palm devices. Go to www.aceeca.com and check out their new Palm devices.

What do you mean by a Device ID?

We need the **Device ID** in order to create a registration code for your application. The first time you run the application on your handheld, you will see a **REGISTER** button.

Tap this button and e-mail us cotterk@pes-sports.com with the **Device ID** that is presented to you. We will promptly e-mail you back with your registration code.

I am asked to LOOK IN the folder CWS50 for the following FILES OF TYPE OCX when trying to download or upload stats between the handheld and desktop computer.

You have missed the step in installation where you are to install our conduit for your handheld. This can be accomplished by clicking on **START | PROGRAM FILES | CHAMPION WRESTLING STATS | INSTALL PALM HOTSYNC CONDUIT** or **INSTALL POCKET PC CONDUIT**.

I receive the following error when trying to download or upload stats between the handheld and desktop computer.

OLE error code 0x80040151 class not registered

You have missed the step in installation where you are to install our conduit for your handheld.. This can be accomplished by clicking on **START | PROGRAM FILES | CHAMPION WRESTLING STATS | INSTALL PALM HOTSYNC CONDUIT** or **INSTALL POCKET PC CONDUIT**.

I think I have installed everything properly and I still can't get the hotsync to work between the desktop and handheld. What is wrong?

This is usually the case when all appears to go OK but the dialog instructing you to Hotsync your Palm does not disappear after the Hotsync action completes. Some Palm handhelds require that an additional update be installed. This update can be found on our website under **DOWNLOADS**. The file to download is named **ChangeCreator.exe** and the instructions are found by clicking on the description to the right of the file.

I am using Windows Vista / Windows 7 / Windows 8 and am having trouble syncing my handheld device.

Go to our website and click on Downloads and Updates. Scroll down to Syncing Issues.

Palm Users running Windows Vista / Windows 7 / Windows 8 should click on the link Syncing with Vista and Palm handhelds and upgrade their Palm Desktop software to version 6.2.

Windows Mobile users running Windows Vista / Windows 7 / Windows 8 should update their software to the latest version and run the update named PPCVistaUpdate.

Please check our web site at www.pes-sports.com for the latest updates

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